



Astound Specialist Services is a complete solution from defining your company's specialist service needs with a personal consultation through to being your ongoing facilities partner. We pride ourselves on our excellent communications, specialist multifaceted knowledge, exceeding our customers' expectations, hands on partner relationship approach and unrivalled professional level of service with the Astound Standard guaranteed.

Why choose us for Needle sweeps?

At Astound Specialist services (SS) we specialise in dealing with the ever growing problem of needles being discarded in populated and redundant use areas. This is not only a growing problem but it is also a growing danger creating risk and situations of disposal requirements that should only ever be dealt with by trained skilled professionals.

BICS accredited trained professionals

It is imperative that clean up operations are conducted by trained and skilled professionals. At Astound SS we have invested in the best training by BICS and specialist equipment to tackle the correct handling of this growing problem head on.

History and awareness

Drawing on the 25 years of experience in our team, we offer



a comprehensive 'clean up and safely dispose of hazardous waste' service that will give you complete peace of mind.

What do we do that is different?

Every member of our team strongly believes in providing a standard of service that highlights their commitment to prompt and professional collections as as Astound SS standard.

We look after all our clients and we recognise the need for ad-hoc emergency collections. We also like to build an honest and strong relationship with our clients by offering ad-hoc collections at a fair rate compared to other companies.

Charity Action

We believe in giving something back to the communities we work in. We do this by supporting fundraising for a charity which goes that step further to help combat addiction called ADDACTION.

Costing Procedures

No site is the same, so we have devised procedures to quickly and efficiently assess your requirements, provide a detailed quote highlighting any potential dangers to both you and our operatives. All sites are photographed and well documented at this stage for added peace of mind.

- Professional and accurate assessments
- On site quotations tailored to the clients requirements and budgets
- All sites documented and photographed for police or Court evidence
- risk assessments and method statement provided
- Insured for 10 million
- Bics trained
- Full PPE
- CRB checked



*The above logos represent accreditations held by Astound Brand Companies

We can also help you with:

- house clearance and clinical cleans
- Trained to conduct clinical and hygienic cleans for vulnerable residents property
- Trauma cleaning to include removal of blood and human remains
- 24 hour response to human waste and vomit clean up
- Clinical waste disposal and incineration service
- Needle removal and disposal service
- Environmental Clearances
- Sewage excavation and incineration
- Pest control and removal of pigeon guano
- Feminine hygiene bin supply and disposal service

The Responsibility

All waste is carefully transported by our experienced CRB checked drivers and is safely and efficiently incinerated, all procedures are strongly guided by The Environmental Agency giving all our clients peace of mind.

All relevant paper work is clearly signed and well documented at our head office and freely accessible to all clients at any time.

Satisfaction Guarantee

We want you to be completely happy not just the first time but every time we clean. For that reason if you are not 100% satisfied you can call any one of our team within 24 hours for your clean and we will return and resolve any raised issues as soon and with as little disruption as possible. Customer satisfaction is guaranteed.

“Astound is making a difference by combating, supporting and raising awareness about this specialist service.”

We look forward to hearing from you and being able to show you how we can make a difference in your area by clearing needles and supporting a community change through ADDACTION



The Astound Standard Ten Point guarantee:

- Personal consultation with our Operations Manager to define your needs and expectations
- Flexible agreements to suit your business, we work with you to create the best option for you
- Out of hours contact service to a real voice to assist in your requirements
- Unique online reporting system access available, keeping you 'in view' of your contract records 24 hours a day
- Friendly team manner means we are extremely approachable to answer any questions you may have
- Clear communication channels, as standard
- Astound quality control assured with regular review quality control reports
- CRB checked staff is standard
- Online GPS tracking system technology synchronised with google maps as standard
- Exceptional professional standards guaranteed



About Astound Facilities Group - Is the complete cleaning and facilities solution for you and your business. We have combined our best services, methods and teams to be a one stop solution for all your needs within one group. Cleaning and facilities are completely covered with our unique approach, tailored to be a real asset to your business. We want to work with you to deliver exactly what your business needs, whilst using the latest technology and equipment with tried and tested precision cleaning methods. If you need a cleaning or facilities service for your business then look no further - The Astound Facilities Group delivers beyond your expectations and makes your life easier with the Astound Standard guaranteed.