

Astound Specialist Services is a complete solution from defining your company's specialist service needs with a personal consultation through to being your ongoing facilities partner. We pride ourselves on our excellent communications, specialist multifaceted knowledge, exceeding our customers' expectations, hands on partner relationship approach and unrivalled professional level of service with the Astound Standard guaranteed.

## Why choose us for your showroom cleaning?

Our showroom cleaning is like no other, we can not only offer flexible agreements to suit your business, exceptional levels of communication with our dedicated precision cleaning care system approach but we also go above and beyond cleaning expectations by going that extra mile of customer care.

We ensure all our services meet 'The Astound Standard' guaranteed which is a high level of showroom cleaning that ensures we deliver to our promises and your expectations as our customer and client.



## What do we do that is different?

We listen to you and understand your requirements as your Showroom Cleaning partner. Deriving from true industry understanding we know that the showroom is a showcase for your products and that the environment needs to make your customer feel special and inspired. Our levels of cleaning services reflect the high standard of your products and play a small role in creating that unique environment for your customer.

Our team of cleaning care operatives, each of them responsible for carrying out specific duties, ensure we work to the highest standards of cleaning services and delivery. We ensure that our services reflect the exceptional quality of the products in your showroom.

We also know that our cleaning products are of the highest quality for an outstanding showcase result and we constantly evolve to ensure we deliver the very best service combined with our innovative approach - performance is guaranteed.

***"We are a driver in our industry and we want to take you on our passionate cleaning journey with us."***



**We can also help you with:**

- Hard floor maintenance programme
- Carpet cleaning maintenance including spot cleaning
- Telephone sanitising each week
- Dusting and wipe down
- Wall washing and redecorating if necessary
- Blitz cleaning before and after launch functions
- Cladding cleaning
- Jet washing to carparks
- Heated window and frame cleaning
- Supplies management
- Agreed cleaning programme
- Regular weekly quality control visits working with the cleaners
- Regular meetings with account manager



*"We even leave a small posy of flowers at the end of our clean to show our appreciation to you as our valued customer to say thank you for choosing us".*



**The Astound Standard Ten Point guarantee:**

- Personal consultation with our Operations Manager to define your needs and expectations
- Flexible agreements to suit your business, we work with you to create the best option for you
- Out of hours contact service to a real voice to assist in your requirements
- Unique online reporting system access available, keeping you 'in view' of your contract records 24 hours a day
- Friendly team manner means we are extremely approachable to answer any questions you may have
- Clear communication channels, as standard
- Astound quality control assured with regular review quality control reports
- CRB checked staff is standard
- Online GPS tracking system technology synchronised with google maps as standard
- Exceptional professional standards guaranteed



**About Astound Facilities Group** - Is the complete cleaning and facilities solution for you and your business. We have combined our best services, methods and teams to be a one stop solution for all your needs within one group. Cleaning and facilities are completely covered with our unique approach, tailored to be a real asset to your business. We want to work with you to deliver exactly what your business needs, whilst using the latest technology and equipment with tried and tested precision cleaning methods. If you need a cleaning or facilities service for your business then look no further - The Astound Facilities Group delivers beyond your expectations and makes your life easier with the Astound Standard guaranteed.